## Choosing the right eCDN: The complete enterprise checklist



| 1                        | STRA | STRATEGIC FIT  |  |  |
|--------------------------|------|--|--|--|
|                          |      | <b>Use case relevance:</b> Does the eCDN support your most critical video delivery scenarios – like internal live broadcasts, hybrid events, or all-hands meetings?                  |  |  |
|                          |      | <b>Audience type:</b> Is the solution optimized for internal corporate networks and authenticated users, such as employees and remote staff?   |  |  |
|                          |      | <b>Scalability:</b> Can it handle enterprise-wide rollouts, seasonal traffic spikes, or global growth?   |  |  |
| 2                        | NETV | VORK PERFORMANCE AND OPTIMIZATION  |  |  |
|                          |      | <b>Bandwidth offloading:</b> How effectively does the eCDN reduce load on your corporate WAN and internet breakout points?   |  |  |
|                          |      | <b>Latency and failover:</b> Does the platform support low-latency delivery and have robust failover mechanisms in case of peer or node failure?                                     |  |  |
|                          |      | <b>Multicast and peer-assisted delivery:</b> Does it offer support for multicast and/or peer-to-peer delivery depending on your network architecture?                                |  |  |
| 3 END-USER EXPERIENCE    |      | -USER EXPERIENCE   |  |  |
|                          |      | <b>Seamless playback:</b> Are users getting smooth video playback with minimal buffering, regardless of location?  |  |  |
|                          |      | <b>Device and OS compatibility:</b> Does the eCDN work across common browsers and devices without requiring complex setups?  |  |  |
|                          |      | <b>End-to-end visibility:</b> Can you correlate delivery performance with end-user experience metrics?   |  |  |
| VISIBILITY AND ANALYTICS |      | ILITY AND ANALYTICS  |  |  |
|                          |      | <b>Real-time monitoring:</b> Does the eCDN (or additional products offered by the vendor) provide you with network and delivery metrics in real time during live events?             |  |  |
|                          |      | <b>Detailed reporting:</b> Does it (or additional products offered by the vendor) provide insights by office, subnet, location, device type, or other enterprise-relevant groupings? |  |  |
|                          |      | <b>Error analysis:</b> Can it (or additional products offered by the vendor) alert you to issues like packet loss, peer unavailability, or bandwidth bottlenecks?                    |  |  |

| 5 | SECL | SECURITY AND COMPLIANCE  |  |  |
|---|------|--|--|--|
|   |      | <b>Enterprise authentication:</b> Does the eCDN use SSO (Single Sign-On), token-based access, and role-based permissions?                      |  |  |
|   |      | <b>Data privacy:</b> Is the vendor compliant with regulations like GDPR, SOC 2, and others relevant to your industry?                          |  |  |
|   |      | <b>Encryption and safeguards:</b> Are video streams encrypted end-to-end, and is peer-assisted delivery securely sandboxed?                    |  |  |
| 6 | NETV | VORK PERFORMANCE AND OPTIMIZATION  |  |  |
|   |      | <b>Video platform agnostic:</b> Does the eCDN work across different video players and platforms (e.g., Microsoft Teams, Vimeo, Kaltura)?       |  |  |
|   |      | <b>Network compatibility:</b> Will it function effectively within your current network infrastructure, including VPNs, proxies, and firewalls? |  |  |
|   |      | <b>API and SDK support:</b> Are APIs available for integration into monitoring, reporting, or internal IT dashboards?                          |  |  |
| 7 | END- | USER EXPERIENCE  |  |  |
|   |      | <b>Proven track record:</b> Does the vendor have references from organizations with similar scale or industry?                                 |  |  |
|   |      | <b>Service level agreements (SLAs):</b> Do they guarantee uptime and performance?  |  |  |
|   |      | <b>Support availability:</b> Is there a dedicated support team or account manager? Are escalation paths and response times clearly defined?    |  |  |

## Ready to choose the right eCDN?

Did one of the platforms you're evaluating check all the right boxes? Whether you found a clear winner or still have a few open questions, this checklist was designed to bring clarity and structure to your decision-making process.

If you're still comparing options or want to further evaluate whether **Hive Streaming** could be the right choice, we're here to help.



## Reach out to our team